

**Conditions Agreed between the Police, EHO, Trading Standards in respect of the –  
Horse & Jockey, Ross on Wye**

Licensable Activities

Live Music (Unamplified) Indoors Only  
Sale of alcohol

Hours for Licensable Activities

Sale of alcohol	
Monday to Thursday	11:00 to 23:00
Friday and Saturday	11:00 to 23:30
Sunday	12:00 to 22:30

Live Music	
Monday to Saturday	11:00 to 23:00
Sunday	12:00 to 23:00

*Non Standard Timings*

Sale of Alcohol	
New Year's Eve	11:00 to 00:30.
Boxing Day	11.00 to 00.00.
Sunday preceding a Bank Holiday	12:00 to 23:30.

Live Music	
New Year's Eve	11:00 to 00:15

The opening hours of the premises

Monday to Thursday	11:00 to 23:30.
Friday and Saturday	11:00 to 00:00
Sunday	12:00 to 23:00.

*Non Standard Timings*

New Year's Eve	11:00 to 01:00.
Boxing Day	11.00 to 00.30.
Sundays preceding a Bank Holiday	12:00 to 00:00

Licensing Conditions:

*Prevention of Crime*

1. An incident log must be kept at the premises. Incident log records will be retained for a period of 12 months from the date it occurred. It will made immediately available on request to an 'authorised person' (as defined by Section 13 of the Licensing Act 2003), an authorised Herefordshire Trading Standards Officer or the Police, which must record the following:
  - (a) all crimes (relevant to the licensing objectives) reported to the venue
  - (b) all ejections of patrons
  - (c) any complaints (relevant to the licensing objectives) received
  - (d) any incidents of disorder
  - (e) seizures of drugs or offensive weapons
  - (f) any faults in the CCTV system or searching equipment or scanning equipment (if fitted)
  - (h) any visit by a relevant authority or emergency service

2. The Premises Licence Holder or DPS or a person nominated by them in writing for the purpose will employ SIA door staff on a risk assessed basis. The risk assessment shall be in writing and shall be made immediately available on request to an 'authorised person' (as defined by Section 13 of the Licensing Act 2003) or the Police.
3. 'No open containers or vessels of alcohol shall be removed from the premises'.
4. All existing staff shall be trained within one month of the date this condition appears on this licence. All new staff shall be trained within one month of being employed at the premises. All staff shall be re-trained twelve monthly thereafter. The training shall include:
  - Selling to under age person
  - Selling to drunks
 Training records shall be kept on the premises which shall show the area of training covered, the date of the training, the name of the person trained and shall be signed by the trainer and trainee. This shall be produced to the police, an authorised Herefordshire Trading Standards Officer or an 'authorised person' (as defined by Section 13 of the Licensing Act 2003) on demand.

*Prevention of Public Nuisance*

**(Section 177A does not apply to conditions 5 to 14)**

5. Any device capable of transmitting amplified sound [in this context amplified means any increase in the volume of the sound] (other than if required for an emergency) shall be turned to silent after 23:00 hours (on New Year's Eve after 00:15 hours) until the premises are closed to the public.
6. Any performance of live unamplified music shall not be performed by more than 2 entertainers.
7. All external doors (except if being used for immediate access and egress) and all windows to the premises shall be kept closed after 22:30 hours
8. The outside area shall not be used for the consumption of alcohol after 22:30 hours.
9. There shall be no use of televisions or any amplified sound system [in this context amplified means any increase in the volume of the sound] in any external area of the premises.
10. The person in charge of the premises at the time, shall ensure that noise and vibration does not emanate from the premises so as to cause a public nuisance.
11. The Premises Licence Holder or DPS or the person in charge of the premises at the time, must immediately comply with any request to adjust noise levels/ frequency spectra made by an 'authorised person' (as defined by Section 13 of the Licensing Act 2003) or the Police.
12. Prominent, clear and legible notices shall be displayed at all exits requesting the public to respect the needs of local residents and to leave the premises and the area quietly.
13. A notice shall be displayed reading 'No smoking shall be permitted outside the front of these premises. Any person fail to observe this condition will be refused further service

at the bar upon re-entry'. This notice, measuring not less than A4 size shall be prominently displayed on both the entrance door to the premises and also on the ground floor windows readable from both inside and outside the premises. The person in charge of the premises at the time, shall ensure that no person is served who breaches this condition.

14. The Premises Licence Holder or DPS or the person in charge of the premises at the time must immediately comply with any request to adjust noise levels/ frequency spectra made by an 'authorised person' (as defined by Section 13 of the Licensing Act 2003) or the Police.

#### *Protection of Children from Harm*

15. A written or electronic register of refusals will be kept including a description of the people who have been unable to provide required identification to prove their age. Such records shall be kept for a period of 12 months. It will be collected and reviewed on a daily basis by the Designated Premises Supervisor and produced to the police or an 'authorised person' (as defined by Section 13 of the Licensing Act 2003) or an authorised Trading Standards Officer of Herefordshire Council on demand.
16. No person under the age of 18 years shall be permitted to be on the premises after 2100hours other than a member of staff employed at the premises or a child of the premises licence holder or DPS
17. The premises shall operate a Challenge 25 Policy. Such policy shall be written down and kept at the premises. The policy shall be produced on demand of an authorised person' (as defined by Section 13 of the Licensing Act 2003), an authorised Herefordshire Trading Standards Officer or the police. Prominent, clear and legible signage (in not less than 32 font bold) shall also be displayed at all entrances to the premises as well as at, at least one location behind any bar advertising the scheme operated.
18. No adult entertainment or services or activities must take place at the premises (Adult Entertainment includes, but is not restricted to, such entertainment or services which would generally include topless bar staff, striptease, lap-table, or pole-dancing, performances involving feigned violence or horrific incidents, feigned or actual sexual acts or fetishism, or entertainment involving strong and offensive language).

**From:** xxxxxxxxx

**Sent:** 22 September 2017 11:44

**To:** Licensing

**Cc:** xxxxxxxx; xxxxxxxx; xxxxxxxxxxxx; xxxxxx; jim mooney; xxxxxxxxxxxx; Spriggs, Fred

**Subject:** Re: Horse & Jockey Review Hearing

Dear Lucy,

I am writing on behalf of the residents who have sent in representations. We have consulted on the issues outlined and are willing to withdraw our representations and accept the terms of the new agreement as long as we can get reassurance and clarification on the following issues:

1) to ensure that the pub is run on a professional basis, the Designated Premises Supervisor should have successfully completed the BIIAB Level 2 Award for Personal Licence Holders and abide by the codes of conduct set out by NewRiver Retail. We request reassurances that efforts are being made to improve standards by ensuring that management are appropriately trained and qualified.

2) Mr Spriggs has kindly clarified by email that no amplified music will be allowed in the pub and that devices capable of sound (ie. TV, Juke box) are to be turned off at 11 pm. We request a definition of what is meant by 'amplified' in this context, and changes in the wording of the agreement where music is being referred to, since some ambiguity remains. For example, in point 5 in the section on Prevention of Public Nuisance, 'Any device capable of transmitting amplified sound...should be turned to silent after 23:00 hours'.

3) we request reassurances that we may continue to object if the terms of the new agreement fail to solve the problems, or if the pub management and owners fail to adhere to the terms of this agreement.

Yours sincerely,